

Infection Control/Prevention and Visitation Policy

No Patient Left Alone Act

Cypress Creek
Assisted Living & Memory Care



Cypress Creek Assisted Living and Memory Care Residence permits in-person visitation in all of the following circumstances unless the Resident objects.

- End of life situations.
- A Resident who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support.
- A Resident is making one or more major medical decisions.
- A Resident is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
- A Resident who needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
- A Resident who used to talk and interact with others is seldom speaking.

Visitation hours for Cypress Creek Assisted Living and Memory Care Residence are between 9 am and 8 pm. However, for any changes in condition or Resident needs the hours can be extended with approval. The established policy of Cypress Creek Assisted Living and Memory Care Residence for designation and utilization of essential caregivers, compassionate care visits, and general visitation in the event of an infection outbreak is as follows:

Essential/Compassionate Care Visitors

- Allow a Resident to designate an Essential/Compassionate Care Visitor, with only 1 such visitor, per resident, at a time.
- Limit the total number of visitors allowed in the facility to ensure that CCALMC staff are able to safely screen and monitor visitation.
- Work to develop an agreeable schedule to accommodate visitation, as long as staffing is available to safely screen and monitor visitation.
- Require recommended PPE equipment be worn while in the facility. PPE is to be provided by the visitor.
- Require social distancing be maintained, except when providing direct care.
- Require each visitor to sign acknowledging an understanding of the facility's visitation and infection prevention/control policies.
- Screen visitors. The screening shall include a recorded temperature and affirmation that the screening criteria is met.
- Maintain a sign-in/out log for all visitations.
- If a visitor fails to comply with infection prevention and control requirements after attempts to mitigate concerns, visitation rights will be revoked.

General Visitors

- Require a Negotiated Risk be signed by Residents/Responsible Party where visitation is requested.
- Limit to 2 designated visitors at a time.
- Work to develop an agreeable schedule to accommodate visitation, as long as staffing is available to safely screen and monitor visitation.

- Require recommended PPE equipment be worn while in the facility. PPE is to be provided by the visitor.
- Require proper hand hygiene before and after the visit.
- Require social distancing of at least six feet with staff and residents.
- Require each visitor to sign acknowledging an understanding of the facility's visitation and infection prevention/control policies.
- Screen visitors. The screening shall include a recorded temperature and affirmation that the screening criteria is met.
- Maintain a sign-in/out log for all visitations.
- If a visitor fails to comply with infection prevention and control requirements after attempts to mitigate concerns, visitation rights will be revoked.