

Infection Control/Prevention and Visitation Policy

No Patient Left Alone Act



Cypress Creek Assisted Living and Memory Care Residence permits in-person visitation in all of the following circumstances unless the Resident objects.

- End of life situations.
- A Resident who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support.
- A Resident is making one or more major medical decisions.
- A Resident is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
- A Resident who needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
- A Resident who used to talk and interact with others is seldom speaking.

Recommended visitation hours for Cypress Creek Assisted Living and Memory Care Residence are between 9 am and 9 pm. However, for any changes in condition or Resident needs the hours can be extended with approval from Administration. The established policy of Cypress Creek Assisted Living and Memory Care Residence for designation and utilization of essential caregivers, compassionate care visits, and general visitation is as follows:

Essential/Compassionate Care Visitors

- Allow a Resident to designate an Essential/Compassionate Care Visitor.
- When required by governing authorities, limit the total number of visitors allowed in the facility to ensure that CCALMC staff are able to safely screen and monitor visitation.
- Work to develop an agreeable schedule to accommodate visitation and staffing to screen and monitor visitation when required.
- When appropriate, recommend PPE equipment be worn while in the facility and recommend proper hand hygiene before and after the visit. PPE is to be provided by the visitor.
- Require each visitor to sign-in, acknowledging an understanding of the facility's visitation and infection prevention/control policies and affirming that the screening criteria is met.
- Maintain a sign-in/out log for all visitations.
- If a visitor fails to comply with infection prevention and control requirements after attempts to mitigate concerns, visitation rights may be revoked.

General Visitors

- When required by governing authorities, limit the total number of visitors allowed in the facility to ensure that CCALMC staff are able to safely screen and monitor visitation.
- Work to develop an agreeable schedule to accommodate visitation and staffing to screen and monitor visitation when required.
- When appropriate, recommend PPE equipment be worn while in the facility and recommend proper hand hygiene before and after the visit. PPE is to be provided by the visitor.
- Require each visitor to sign-in, acknowledging an understanding of the facility's visitation and infection prevention/control policies and affirming that the screening criteria is met.
- Maintain a sign-in/out log for all visitations.
- If a visitor fails to comply with infection prevention and control requirements after attempts to mitigate concerns, visitation rights may be revoked.

Oversight of staff adherence to the Cypress Creek Assisted Living and Memory Care Infection Control/Prevention and Visitation Policy will be provided by the Administrative Department.